

INSTRUCTIONS FOR RE-TREATING AND CLEANING WOODBERRY OUTDOOR FURNITURE & SHELTERS.

Cleaning and maintenance of Shelters, Gazebos and Canopies

The end user of the product should carry-out regular maintenance. Gutters and downpipes should be cleaned twice a year. In the case of snowfall, snow should be cleared from the roof before it reaches 5cm. In windy conditions, removable side panels or blinds should be rolled up or removed and roof louvres should be in the “closed” position.

Softwood structures should be re-treated twice a year with Woodberry Brown timber treatment. Please note Woodberry cannot be held responsible for any unauthorised modifications, alterations, misuse, negligence, deliberate and/or accidental damage whatsoever the cause.

Cleaning and re-treatment for softwood furniture

In order to maintain the condition and serviceability of softwood furniture you must re-treat any softwood furniture twice a year with Woodberry Brown timber treatment. Woodberry's 5L Re-treatment kit includes all the necessary equipment to re-treat your softwood furniture, and this will cater for approximately 10 items of furniture.

This should be done in a bright, dry day. Ensure the table is clean from food or drink, using a soft rag and warm soapy water.

Preparation and treatment:

- Scrub the surface clean using the scouring pad provided. Lichen or mildew may be removed using a stiff brush and a weak solution of warm water and vinegar.
- Smooth out any splinters or rough areas that have appeared with the sandpaper provided.
- Sweep the area to be treated clean and dust free using hand brush provided.
- Ensure this area is completely dry.
- Read the Health & Safety data sheet provided with the Woodberry Brown timber treatment before applying.
- Using the gloves and eye-protection provided, apply the treatment fluid once over with the rag, rubbing in well, along the same direction as the grain. Ensure no residual fluid remains in deep grain.
- Allow 48 hours to thoroughly dry. When dry, the furniture is safe to be used as before.

You must not treat the softwood furniture with any other treatment, lacquer or varnish other than Woodberry Brown timber treatment.

Cleaning and re-treatment for Robinia wood furniture

In order to maintain the condition and serviceability of Robinia wood furniture you must re-oil the wood twice a year with an oil that is suitable for Robinia wood.

This should be done in a bright, dry day. Ensure the furniture is clean from food or drink, using a soft rag and warm soapy water.

Preparation and treatment:

- Clean the furniture using a soft cloth and mild soapy solution. Then rinse it several times with water and let it dry thoroughly. Caution: Do not use hard brushes, scouring pads, high-pressure cleaners, abrasive, or caustic cleaning products - this will damage the structure of the wood.
- Treat the wood with oil that is suitable for Robinia wood. Make sure the oil's colour pigmentation matches the colour of the wood. To obtain a more intensive treatment, you will need to oil the wood two to three times. Please observe the manufacturer's recommendations regarding the oil or stain when refreshing the treatment of your furniture.
- Let the furniture dry for at least 48 hours before using it. Wood is a natural product. This means it is subject to variations in colour and surface caused by the weather. Fine cracks may appear after long periods of hot, dry weather. These do not impair the product's quality and function. This item is subject to scratch and dent. Also, wipe all spills up immediately, to avoid staining the wood.

Cleaning for plastic, recycled plastic or metal furniture

In order to maintain the condition and serviceability of plastic, recycled plastic or metal furniture you must clean the furniture at least once a year.

Firstly, apply warm soapy water using a soft rag or sponge to clean away loose dirt.

Brush the furniture clean using a hand brush or soft scrubbing pad.

Rinse the furniture well with clean water, using a pressure hose if required.

If stains are not removable using this method, then a mild cleaning agent may be used in place of soapy water.

Please note that recycled plastic material does have a mottled finish. This is normal and cannot be removed.

Cleaning for rattan furniture

In order to maintain the condition and serviceability of rattan furniture you must clean the furniture at least once a year.

Rinse your furniture with warm water and a non-foaming cleaner using a soft rag or sponge.

It is important to use a non-foaming cleaner on rattan furniture, as a foaming product will leave residue in the gaps in between the weave which will then attract dirt.

Brush the furniture clean using a hand brush or soft scrubbing pad.

Finally, rinse the furniture off well with clean water using a garden hose and a spray attachment. Ensure the hose is on a wide spray at a distance of approximately 1 metre.

Cleaning for teak furniture

In order to maintain the condition and serviceability of teak furniture you must clean the furniture at least once a year.

Choose a warm, sunny day. Rinse your furniture with a garden hose to release debris and dirt. Not a high pressure one as this may raise the grain of the wood and cause surface erosion.

Take 1 gallon of water, a quarter cup of bleach and two thirds of a cup of light laundry detergent. Then, with a stiff hand-brush remove mildew and staining using the brush in smooth strokes along the direction of the grain.

Take the hose again and rinse the furniture thoroughly – making sure to leave no detergent on the wood. Then leave in the sun to dry.

You should keep any outdoor furniture in a place where it will benefit from regular, direct sunlight as this will naturally kill mould and mildew growth.

If you do not want the mellow, weathered, grey appearance of ageing teak, then use a teak protector – this will enhance the cosmetic appearance of the teak better than any oil. This process must be repeated annually.

Cleaning for outdoor cushions

Remove any spillages promptly with an absorbent dry cloth. Wipe clean regularly with a damp cloth to prevent build-up of dirt. For heavier soiling use a mild liquid soap and water, ensuring that cleaning product residues are fully rinsed out as they can inhibit the stain repellent in the fabric.

Maintenance for outdoor Infrared Heaters

In order to maintain the condition and serviceability of outdoor Infrared heaters, you must regularly inspect the heater and the supply cable for external damage. As the heater and reflector become dirty, maintain it in the following order:

- Make sure that the heater has not been used recently and that the casing of the heater is cool.
- Disconnect the heater from the power source.
- Clean the external casing of the heater with a dry, clean, soft cloth.
- Very carefully clean the element and reflector with a dry clean, soft cloth. A vacuum cleaner or a hair dryer can also be used to assist removal of any dust, but be careful to ensure that no contact is made with the fragile heater element.

INSTRUCTIONS FOR STORING WOODBERRY OUTDOOR FURNITURE

All Woodberry outdoor furniture products are designed to withstand being left outside all year round, with the exception of the following products:

- Parasols and Jumbrellas

You should always put parasols down at night and at any time when it is windy. Furthermore, you should use the weather cover provided when the parasols are kept down for 2-3 days or more; this will protect and enhance the life of your parasol or Jumbrella. During prolonged periods of excessively cold or wet weather, you should store your parasols under cover in a cool dry place. Do not store your parasol or Jumbrella in warm or damp conditions as this could lead to growth of mould and mildew.

- Cushions

Whilst Woodberry employs up-to-date technology to ensure that our cushions are water-repellent, Woodberry's cushions are not waterproof. This means that if they are subject to prolonged wet conditions (more than just a light shower) then they should be allowed to dry out in a warm environment overnight. You should store cushions under cover in a cool dry place during prolonged periods of excessively cold or wet weather; this will protect and enhance the life of your cushions. Do not store your cushions in warm, damp conditions as this could lead to growth of mould and mildew.

If you choose to provide additional storage in terms of a weather cover, then this will reduce natural fade and enhance the life of your outdoor furniture, although this is not strictly necessary.

If you choose to bring any outdoor furniture inside or under cover for a prolonged period of more than 2-3 days, then you should store the furniture in a cool and well-ventilated area. Keeping outdoor furniture in warm or damp conditions could lead to growth of mould and mildew.

- Bierkeller Tables and Benches

Bierkeller sets are great for covered event spaces but not designed to remain wet or be left outside for prolonged periods.

INSTRUCTIONS FOR USING WOODBERRY FURNITURE AND GUIDANCE ON "EXCESSIVE MISUSE"

All Woodberry outdoor furniture products are designed to withstand normal, reasonable social activity and the furniture products should not be subjected to excessive misuse. Examples of activities which Woodberry considers would amount to 'excessive misuse' include the following:

- Climbing or standing all over the furniture
- Cigarette burns
- Carving or hacking
- Vehicle impact or scuff marks
- Damage due to product being dragged over uneven surfaces



General Warranty Registration Form

For full warranty terms, please visit <https://www.woodberry.co.uk/terms-conditions/>

To register your warranty, please complete the form below and return to Woodberry of Leamington Spa, Bericote Wood Yard, Bericote Road, Blackdown, Leamington Spa, CV32 6QP within 30 days of purchase. Alternatively, you can email the completed form to us at mail@woodberryofleamingtonspa.com.

Name	
Full Address	
Contact Telephone Number	
SKU and Description of Products Purchased	
Product Code(s) (if applicable)	
Date of Purchase	

Signed

Dated